



# The 4 Paws Inn

Where Every Tail Wags Happily!

## 4 Paws Inn & Hotel E-Commerce Platform Digital Products Policy:

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### 4 Paws Inn & Hotel E-Commerce Platform

#### 1. Digital Product Types

- Training manuals and guides
- Behavioral assessment templates
- Video tutorials
- Online courses
- Webinar recordings
- Digital consultation sessions

#### 2. Access & Delivery

- Immediate access after payment confirmation
- Download links sent via email
- Access through customer portal
- 72-hour download window for large files
- Unlimited access to streaming content

#### 3. System Requirements

- PDF reader for documents
- Modern web browser
- Stable internet connection
- Minimum 2Mbps download speed

- Device compatibility specified per product

#### **4. Usage Rights**

- Personal use only
- Non-transferable
- No resale permitted
- No reproduction or distribution
- Single-user license unless specified

#### **5. Refund Policy**

- No refunds on downloaded content
- 24-hour refund window if not accessed
- Technical issues evaluated case-by-case
- Replacement copies for corruption issues
- Course completion guarantee not provided

#### **6. Technical Support**

- Email support within 24 hours
- WhatsApp assistance during business hours
- Troubleshooting guides provided
- Alternative format requests considered
- Platform compatibility assistance

#### **7. Content Updates**

- Free updates for purchased version
- New versions sold separately
- Update notifications via email
- Legacy version access maintained

- Change logs provided

## **8. Intellectual Property**

- All rights reserved
- Watermarking on materials
- Usage tracking implemented
- Copyright protection enforced
- Unauthorized sharing prohibited

## **9. Online Course Policies**

- 12-month access period
- Progress tracking available
- Completion certificates provided
- Mobile-friendly content
- Offline viewing where applicable

## **10. Contact Information**

Digital Products Support:

- WhatsApp: 067 014 2070
- Email: [hello@4pawsinnandhotel.com](mailto:hello@4pawsinnandhotel.com)

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